

TERMS AND CONDITIONS FOR THE SUPPLY OF GOODS

1. INTERPRETATION

1.1. Definitions:

Applicable Law: means all applicable laws, legislation, statutory instruments, regulations and governmental guidance having binding force whether local or national or international in any relevant jurisdiction.

Australian Consumer Law: has the meaning given in the Competition and Consumer Act.

Business Day: a day (other than a Saturday, Sunday or public holiday) when banks in New South Wales are open for business.

Competition and Consumer Act: means the *Competition and Consumer Act 2010* (Cth).

Conditions: the terms and conditions set out in this document as amended from time to time in accordance with Condition 16.

Confidential Information: means any written or oral information of a technical, business or financial nature or which is taken by any provision of the Contract to be confidential information, or which the Discloser makes the Recipient aware is considered by the Discloser to be confidential and proprietary, and includes all information that is personal information for the purposes of the Privacy Act, but does not include information which the Recipient can establish:

- (a) was in the public domain when it was given to the Recipient;
- (b) becomes, after being given to the Recipient, part of the public domain, except through disclosure contrary to this Contract;
- (c) was in the Recipient's possession when it was given to the Recipient and had not been acquired in some other way (directly or indirectly) from the Discloser; or
- (d) was lawfully received from another person who had the unrestricted legal right to disclose that information free from any obligation to keep it confidential.

Contract: the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with condition 2.3.

Contract Price: means the price for the Goods as set out in the Supplier's quotation.

Customer: the person or firm who purchases the Goods from the Supplier.

Customer Information: means the information received from the Customer against which the Supplier has issued a quotation and/or the Customer's complete and accurate information provided within the Order to determine the Supplier's contracted scope of work

Discloser: means the party disclosing Confidential Information and/or Personal Information (as applicable).

Force Majeure Event: means an event or sequence of events beyond a party's reasonable control preventing or delaying it from performing its obligations under the Contract, including but not limited to acts of God, epidemic or pandemic (whether or not known as at the date hereof, or whether or not declared prior to the date of the Order), quarantines, strikes, lock outs, accidents, war, civil unrest, terrorism, threat of terrorism, threat of or preparation for war, armed conflict, imposition of sanctions, embargo, or breaking off of diplomatic relations, government intervention, actions, legislation, regulations, rules or orders of any government or governmental agency (including executive orders and proclamations), interruption or failure of a utility service, fire, breakdown or plant or machinery, a worldwide market shortage of a given component, or shortage or unavailability of raw materials form a natural source of supply or delays in delivery by third parties.

Goods: the goods (or any part of them) set out in the Order.

GST: has the same meaning as given in the GST Law.

GST Law: means *A New Tax System (Goods and Services Tax) Act 1999* (Cth).

Intellectual Property: patents, rights to inventions, copyright and related rights, trade marks, business names and domain names, trade secrets, rights in get-up, goodwill and the right to sue for passing off, rights in designs, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.

Order: the Customer's order for the Goods, as set out in the Customer's purchase order form or the Customer's written acceptance of the Supplier's quotation, as the case may be.

Personal Information: means 'personal information' as that term is defined in the relevant and applicable Privacy Laws, and which is disclosed to or received by a party under or in connection with this Contract.

Privacy Act: means the *Privacy Act 1988* (Cth).

PPSA: means the *Personal Property Securities Act 2009* (Cth).

Privacy Laws: means the Privacy Act and any other applicable domestic privacy

or data protection laws regulating the collection, storage, use and disclosure of "personal information" as defined under the Privacy Act, including the the *Australian Privacy Principles, Spam Act 2003* (Cth) and *Do Not Call Register Act 2006* (Cth)..

Recipient: means the party receiving Confidential Information and/or Personal Information (as applicable).

Specification: any specification for the Goods, including any related plans and drawings, and the Customer Information if applicable.

Supplier: the relevant Lucy Electric entity as set out in the Supplier's quotation.

Tax Invoice: has the same meaning as given in the GST Law.

1.2. A reference to a statute or statutory provision is a reference to such statute or provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted.

1.3. Any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.

1.4. A reference to writing or written includes emails.

2. BASIS OF CONTRACT

2.1. These Conditions apply to and form part of the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

2.2. The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification are complete and accurate.

2.3. The Order shall be deemed to be accepted when the Supplier issues a formal order confirmation, at which point, subject to condition 2.4, the Contract shall come into existence.

2.4. In the event that the Supplier's quotation specifies that the contract will become effective upon the completion of specific actions to be undertaken by the parties, the contract shall become binding on the date on which the specific requirements have been met in their entirety.

2.5. The Customer waives any right it might otherwise have to rely on any term endorsed upon, delivered with or contained in any documents of the Customer that is inconsistent with these Conditions.

2.6. The Supplier may rely upon the accuracy of the Customer's Information in preparing their quotation. Any resultant variation required to the Supplier's scope of work arising from insufficient or inaccurate Customer Information shall be handled as a Contract amendment and the Contract Price shall be so uplifted

2.7. Any samples, drawings, descriptive matter or advertising produced by the Supplier and any descriptions or illustrations contained in the Supplier's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods referred to in them. They shall not form part of the Contract nor have any contractual force.

2.8. A quotation for the Goods given by the Supplier shall not constitute an offer. A quotation shall only be valid for a period of 30 days from its date of issue or as otherwise specified in the Supplier's quotation.

3. GOODS

3.1. The Goods shall be manufactured according to the Suppliers' standard processes and procedures including careful inspection, and where practicable, submitted to the Supplier's standard tests at our works before despatch. Customer witnessed tests and/or Customer specific tests shall be quoted separately within the Supplier's proposal. The Supplier shall invite the Customer to witness contracted tests giving a minimum 7 days written notice. In the event the Customer's representative fails to attend on the due date, the Supplier shall perform said test or inspection and the Goods shall be deemed automatically accepted. If the performance figures obtained on any test provided are outside the limits specified in the Supplier's proposal, the Customer is entitled to reject the Goods.

3.2. To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's Intellectual Property rights arising out of or in connection with the Supplier's use of the Specification. This Condition 3.2 shall survive termination of the Contract.

3.3. The Supplier reserves the right, acting reasonably to make any amendments to the Goods and any provision of these Conditions which it considers necessary, including without limitation where one of the following occurs:

3.3.1. an amendment, substitution, variation, extension or change in interpretation of applicable laws and regulations occurs;

3.3.2. any modification is required which does not materially affect the nature

- or performance of the Goods; or
- 3.3.3. if any information provided by the Customer is incorrect or the Customer fails to give the Supplier relevant information in a timely manner.
- 3.4. The Supplier shall notify the Customer in writing of the changes that are to be made to the Goods in accordance with Condition 3.3.

4. DELIVERY

- 4.1. The Supplier shall ensure that:
- 4.1.1. each delivery of the Goods is accompanied by a delivery note that shows all relevant Customer and Supplier reference numbers and the type and quantity of the Goods (including the code number of the Goods, where applicable); and
- 4.1.2. if the Supplier requires the Customer to return any packaging materials to the Supplier, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.
- 4.2. Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate instructions that are relevant to the supply of the Goods. In the event of such delay the delivery date shall be extended for a period of time as may be reasonably necessary to compensate for such delay.
- 4.3. The Customer shall collect the Goods from the Supplier's premises or at such other location as may be advised by the Supplier prior to delivery (**Delivery Location**) within three Business Days of the Supplier notifying the Customer that the Goods are ready.
- 4.4. Delivery is Ex-Works Incoterms 2020 at the Delivery Location unless otherwise specified in the Supplier's quotation.
- 4.5. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is
- 4.5.1. caused by a Force Majeure Event or the Customer's delay or failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
- 4.5.2. If the Customer fails to take delivery in accordance with the terms of the Contract, within three Business Days of the Supplier notifying the Customer that the Goods are available for delivery, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract:
- 4.5.2.1. delivery of the Goods shall be deemed to have been completed at 9.00 am on the third Business Day after the day on which the Supplier notified the Customer that the Goods were ready, and Supplier will invoice for the Goods in accordance with condition 7.4;
- 4.5.2.2. the Supplier shall arrange for the storage of the Goods on behalf of the Customer whereupon all storage, insurance and associated demurrage and associated costs shall be invoiced on a week/month basis (as notified by the Supplier) until such times as the Customer notifies the Supplier of the collection details; and
- 4.5.2.3. invoice the cost of freight when delivered if so instructed in writing by the Customer.
- 4.6. In the event that there are multiple deliveries agreed in the Contract, the Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

5. QUALITY

- 5.1. The Supplier warrants that on delivery, and for a period of 12 months from the date of delivery (**Warranty Period**), the Goods shall:
- 5.1.1. conform in all material respects with their description and any applicable Specification;
- 5.1.2. be free from material defects in design, material and workmanship; and
- 5.1.3. be of 'acceptable quality' (within the meaning of section 54(2) of the Australian Consumer Law),
- (together, the **Express Warranties**).
- 5.2. In accordance with the Australian Consumer Law the Supplier acknowledges the following:
- "The Goods come with the guarantees that cannot be excluded under the Australian Consumer Law. The Customer is entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. The Customer is also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure"
- 5.3. Subject to conditions 5.2 and 5.4, if:
- 5.3.1. the Customer gives notice in writing to the Supplier during the Warranty Period within a reasonable time of discovery that some or all of the Goods do not comply with the Express Warranties set out in condition 5.1;

- 5.3.2. the Supplier is given a reasonable opportunity of examining such Goods; and
- 5.3.3. the Customer (if asked to do so by the Supplier) shall return such Goods to the Supplier's place of business

then the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full. For the avoidance of doubt, nothing in this clause is, or is intended to limit or restrict any rights the Customer may have under the Australian Consumer Law.

- 5.4. Subject to conditions 5.2, the Supplier shall not be liable for the Goods' failure to comply with the Express Warranties set out in condition 5.1 in any of the following events:
- 5.4.1. the Customer makes any further use of such Goods after giving notice in accordance with condition 5.2;
- 5.4.2. the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, commissioning, installation, integration, use and maintenance of the Goods or (if there are none) good trade practice regarding the same;
- 5.4.3. the defect arises as a result of the Supplier following any drawing, design or Specification supplied by the Customer;
- 5.4.4. the Customer alters or repairs such Goods without the written consent of the Supplier; or
- 5.4.5. the defect arises as a result of fair wear and tear, inadequate products with which the Goods are integrated, inadequate utility services, wilful damage, negligence, abuse, mishandling, inappropriate or improper interfacing, operation beyond the Specification, or abnormal storage or working conditions.
- 5.5. Except as provided in this condition 5, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the Express Warranties set out in condition 5.1.
- 5.6. These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.

6. TITLE AND RISK

- 6.1. The risk in the Goods shall pass to the Customer on completion of delivery under condition 4 of these Conditions.
- 6.2. Title to the Goods shall not pass to the Customer until the earlier of:
- 6.2.1. the Supplier receives payment in full (in cash or cleared funds) for the Goods; or
- 6.2.2. the Customer resells the Goods, in which case title to the Goods shall pass to the Customer at the time specified in condition 6.4.
- 6.3. Until title to the Goods has passed to the Customer, the Customer shall:
- 6.3.1. store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
- 6.3.2. not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;
- 6.3.3. maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;
- 6.3.4. notify the Supplier immediately if it becomes subject to any of the events listed in condition 8.1;
- 6.3.5. on reasonable notice, permit the Supplier to inspect the Goods during the Customer's normal business hours and provide the Supplier with such information relating to the Goods as the Supplier may request from time to time; and
- 6.3.6. not grant any security interest (whether under the PPSA or otherwise) in favour of another person over the Goods unless consented to by the Supplier.
- 6.4. Subject to condition 6.5, the Customer may resell or use the Goods in the ordinary course of its business (but not otherwise) before the Supplier receives payment for the Goods. However, if the Customer resells the Goods before that time:
- 6.4.1. it does so as principal and not as the Supplier's agent; and
- 6.4.2. title to the Goods shall pass from the Supplier to the Customer immediately before the time at which resale by the Customer occurs.
- 6.5. If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in condition 8.1, then, the Customer's right to resell the Goods or use them in the ordinary course of its business ceases immediately, and, without limiting any other right or remedy the Supplier may have: the Supplier may at any time:
- 6.5.1. require the Customer to deliver up all Goods in its possession that have not been resold, or irrevocably incorporated into another product; and
- 6.5.2. if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored and repossess them and for the purpose of this provision, the Customer hereby Irrevocably gives its consent to allow the Supplier to enter into the premises and repossess the Goods. To the extent permitted by law, the Customer further waives its right to file any criminal or civil claim against the Supplier, its directors, employees, staff, representatives, and other related persons, in relation to the performance of or utilising the right under this condition, especially regarding the entering into the

Customer's premises

- 6.6. Where the Supplier has a security interest (as defined in the PPSA) under these Conditions, to the extent the law permits:
- 6.6.1. for the purposes of sections 115(1) and 115(7) of the PPSA:
 - 6.6.1.1. the Supplier need not comply with sections 95, 118, 121(4), 125, 130, 132(3)(d) or 132(4) of the PPSA; and
 - 6.6.1.2. sections 142 and 143 of the PPSA are excluded;
 - 6.6.2. each party waives its right to receive from the Supplier any notice required under the PPSA (including a notice of a verification statement);
 - 6.6.3. the Supplier is not required to disclose any information of the kind referred to in section 275(1) of the PPSA, to the extent that disclosure can be resisted under subsection 275(6) of the PPSA;
 - 6.6.4. if the Supplier exercises a right, power or remedy in connection with a security interest, that exercise is taken not to be an exercise of a right, power or remedy under the PPSA unless the Supplier states otherwise at the time of exercise. However, this clause does not apply to a right, power or remedy which can only be exercised under the PPSA;
 - 6.6.5. if the PPSA is amended to permit the parties to agree not to comply with or to exclude other provisions of the PPSA, the Supplier may notify the Customer that any of these provisions is excluded, or that the Supplier need not comply with any of these provisions; and
 - 6.6.6. the Supplier may make such registrations on the Personal Property Security Register against the Customer as required to perfect any security interests with the priority contemplated in these Conditions.
- 7. PRICE AND PAYMENT**
- 7.1. The price of the Goods shall be the Contract Price. Unless where otherwise provided all prices are in Australian Dollars.
- 7.2. The Supplier may, by giving notice to the Customer at any time up to three (3) Business Days before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to:
- 7.2.1. any factor beyond the Supplier's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in the costs of labour, raw materials (as indicated by the S&P/ASX 200 Materials) and/or other manufacturing costs);
 - 7.2.2. any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or
 - 7.2.3. any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.
- 7.3. The price of the Goods:
- 7.3.1. excludes amounts in respect of GST, which the Customer shall additionally be liable to pay to the Supplier at the prevailing rate, subject to the receipt of a valid Tax Invoice;
 - 7.3.2. for export Contracts the Customer shall be responsible for all taxes (including sales tax, value added tax, consumption tax or other tax similar to any of the foregoing), duties levies, imposts, deductions, charges or withholdings, applicable outside Australia;
 - 7.3.3. excludes the costs and charges of packaging, insurance and transport of the Goods unless otherwise agreed.
- 7.4. The Supplier may invoice the Customer for the Goods in accordance with the Supplier's quotation or on or at any time after the completion of delivery.
- 7.5. The Customer shall pay the invoice in full and in cleared funds within 30 days of the date of the invoice or as otherwise specified within the Supplier's quotation. Payment shall be made to the bank account nominated in writing by the Supplier. Time for payment is of the essence.
- 7.6. If the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment, then, the Supplier may at its option without prejudice to other rights and remedies of the Supplier require:
- 7.6.1. the Customer to pay interest on the overdue amount at the rate of 4% per annum above the Reserve Bank of Australia Cash Rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount.
 - 7.6.2. suspend any further activity against the Contract whilst the debt remains outstanding; and
 - 7.6.3. reschedule any further performance, according to the other commitments that the Supplier has, but with a permitted slippage of at least the same period as the delay in effecting payment, without incurring any liability to the Customer, as a consequence of such delay.
- 7.7. The Supplier may suspend the Contract in the event that the Customer's account has been placed on a "stop" by the Supplier's credit control department.
- 7.8. The Customer shall pay all amounts due under the Contract in full without any set-off, counterclaim, deduction or withholding (except for any deduction or withholding required by law). The Supplier may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.
- 7.9. If any supply made under this Contract is or becomes subject to GST, the party to whom the supply is made must pay to the party making the supply (subject to provision of a valid tax Invoice) an additional amount on account of GST and such amount is to be calculated by multiplying the consideration by the applicable rate of GST.
- 8. TERMINATION**
- 8.1. Without limiting its other rights or remedies, the Supplier may terminate this Contract with immediate effect by giving written notice to the Customer if:
- 8.1.1. the Customer fails to pay any amount due under the Contract on the due date for payment;
 - 8.1.2. the Customer commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 30 days of that party being notified in writing to do so;
 - 8.1.3. the Customer takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction;
 - 8.1.4. the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or a substantial part of its business; or
 - 8.1.5. the Customer's financial position deteriorates to such an extent that in the Supplier's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.
- 8.2. Without limiting its other rights or remedies, the Supplier may suspend provision of the Goods under the Contract or any other contract between the Customer and the Supplier if the Customer becomes subject to any of the events listed in Condition 8.1.1 to Condition 8.1.5, or the Supplier reasonably believes that the Customer is about to become subject to any of them, or if the Customer fails to pay any amount due under this Contract on the due date for payment.
- 8.3. On termination of the Contract for any reason the Customer shall immediately pay to the Supplier:
- 8.3.1. all of the Supplier's outstanding unpaid invoices and interest;
 - 8.3.2. all costs associated with any work in progress or any actual or committed costs incurred by the Supplier up to the date of termination.
- 8.4. On termination the Customer shall return all the Goods which have not been fully paid for. If the Customer fails to do so, then the Supplier may enter the Customer's premises and take possession of them. Until they have been returned, the Customer shall be solely responsible for the safe keeping of the goods and will not use them for any purpose not connected with this Contract. For the purpose of this provision, to the extent permitted by law, the Customer hereby irrevocably gives its consent to allow the Supplier to enter into the premises and repossess the Goods. The Customer further waives its right to file any criminal or civil claim against the Supplier, its directors, employees, staff, representatives, and other related persons, in relation to the performance of or utilising the right under this condition, especially regarding the entering into the Customer's premises.
- 8.5. Termination of the Contract shall not affect any of the parties' rights and remedies (whether under the Contract or under Applicable Laws) that have accrued as at termination, including the right to claim damages in respect of any breach of this Contract that existed at or before the date of termination.
- 8.6. Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination shall remain in full force and effect.
- 9. INSURANCE**
- 9.1. The Customer shall have in place contracts of insurance with reputable insurers to cover its obligations under the Contract. On request, the Customer shall supply, so far as is reasonable, evidence of the maintenance of the insurance and all of its terms from time to time applicable.
- 10. LIMITATION OF LIABILITY**
- 10.1. Nothing in these Conditions shall limit or exclude the either party's liability for:
- 10.1.1. death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors (as applicable);
 - 10.1.2. fraud or fraudulent misrepresentation; or
 - 10.1.3. any other losses which cannot be excluded or limited by Applicable Law, including but not limited to the Australian Consumer Law;
- 10.2. Subject to Condition 10.1:
- 10.2.1. the Supplier shall under no circumstances whatsoever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the Contract; and
 - 10.2.2. the Supplier's total liability in aggregate to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the Contract Price.

11. FORCE MAJEURE

Neither party shall be in breach of this contract nor liable for delay in performing, or failure to perform, any of its obligations under this contract (other than the obligation to pay money) if such delay or failure results from a Force Majeure Event. The party affected by the Force Majeure Event shall promptly notify the other party in writing when such event causes, or is likely to cause, a delay or failure in performance, and when it ceases to do so. In such circumstances, the affected party shall be entitled to a reasonable extension of the time for performing such obligations. If the period of delay or non-performance continues for 120 days or more, the party not affected may terminate this contract by giving 30 days' written notice to the affected party.

12. ASSIGNMENT AND OTHER DEALINGS

12.1. The Supplier may at any time assign, transfer, mortgage, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.

12.2. The Customer may not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract without the prior written consent of the Supplier.

13. CONFIDENTIALITY

13.1. Each party undertakes that it shall not at any time during this Contract, and for a period of five years after termination of this Contract, disclose, or allow to be disclosed (directly or indirectly) to any person, Confidential Information of the other party or of any member of the group to which the other party belongs, except as permitted by Condition 13.2. For the purposes of this Condition, group means, in relation to a party, that party, any subsidiary or holding company from time to time of that party, and any subsidiary from time to time of a holding company of that party.

13.2. Each party may disclose the other party's Confidential Information:

- 13.2.1. if the other party has agreed to the particular disclosure;
- 13.2.2. to its employees, officers, representatives, or advisers who need to know such information for the purposes of exercising the party's rights or carrying out its obligations under or in connection with this Contract. Each party shall ensure that its employees, officers, representatives or advisers to whom it discloses the other party's Confidential Information comply with this Condition 13; and
- 13.2.3. as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority, subject to prompt notice being given to the other party of the intended disclosure (providing such notice is not prohibited)

13.3. No party shall use any other party's Confidential Information for any purpose other than to exercise its rights and perform its obligations under or in connection with this Contract.

13.4. If this Contract is terminated for any reason, the Recipient must on written request from the Discloser:

- (a) deliver to the Discloser all documents and other materials containing, recording, or referring to Confidential Information which are in its possession, power or control; and
- (b) ensure that any person who receives Confidential Information by the Discloser's authority destroys or returns the Confidential Information (in any form in which it is held) to the Discloser,

except to the extent that it is required to retain the Confidential Information (or a copy of the same) to comply with its legal or regulatory obligations.

13.5. The Parties acknowledge that monetary damages alone would not be a sufficient remedy for a default under this clause and, in addition to any other legal remedy, either party is entitled to any interim, interlocutory or permanent injunction to prevent default under and compel specific performance of this clause.

13.6. This clause 13 continues despite the termination or expiration of this Contract.

14. PRIVACY

14.1. The parties must (and must ensure that their representatives) comply with all Privacy Laws in connection with Personal Information used, disclosed, stored or received in connection with this Contract and must:

- (a) use, store, disclose, transfer or handle any Personal Information supplied to it by the Discloser under this Contract only in accordance with Privacy Laws;
- (b) take all reasonable steps to ensure that Personal Information is protected from misuse or loss, and from unauthorised access, modification or disclosure;
- (c) co-operate with any reasonable request or direction the other makes which relates to the protection of the Personal Information or the exercise of the functions of the Office of the Information Commissioner under the Privacy Act;
- (d) ensure that it maintains appropriate systems and processes to ensure the protection of the Personal Information to prevent any unauthorised or unlawful use or access of the Personal Information and against accidental loss, disclosure or destruction of, or damage or alteration to the Personal Information;

- (e) comply with any reasonable directions of the other party in relation to a complaint concerning privacy received from an individual;
- (f) not do anything (or omit to do anything) that will cause the Discloser to breach its obligations under Privacy Laws.

14.2. Notice: The Recipient must notify the Discloser immediately upon becoming aware:

- (a) that the Recipient may be required or authorised by law to disclose or provide access to any Personal Information disclosed to the Recipient by the Discloser in connection with this Contract;
- (b) that the Recipient, or the Recipient's personnel has breached Privacy Laws in respect of any Personal Information and provide the Discloser with all relevant details of the contravention;
- (c) of any material complaint relating to the Recipient's non-compliance with Privacy Laws in respect of Personal Information collected, used, or disclosed in connection with this Contract; or
- (d) of any breach of this clause 14.

15. ENTIRE AGREEMENT

15.1. This Contract constitutes the entire Contract between the parties and supersedes and extinguishes all previous Contracts, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.

15.2. Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in this Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in this Contract.

15.3. In the event of a conflict between the terms of the Contract and these Conditions, the terms of the Contract will prevail.

16. VARIATION

No variation of this Contract shall be effective unless it is in writing and signed by the parties (or their authorised representatives).

17. WAIVER

No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

18. SEVERANCE

If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this Condition shall not affect the validity and enforceability of the rest of the Contract.

19. NOTICES

19.1. Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this condition and shall be delivered personally, sent by pre-paid first class post or other next working day delivery service, commercial courier.

19.2. A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in Condition 19.1; if sent by pre-paid express post or other next working day delivery service, at 9.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed.

19.3. The provisions of this Condition shall not apply to the service of any proceedings or other documents in any legal action.

20. THIRD PARTY RIGHTS

No one other than a party to this Contract and their permitted assignees shall have any right to enforce any of its terms.

21. GOVERNING LAW

The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation, shall be governed by and construed in accordance with the law of New South Wales, Australia.

22. JURISDICTION

Each party irrevocably agrees that the courts of New South Wales, Australia shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with this Contract or its subject matter or formation.