

Energy Services

Complete Life Cycle Management



Lucy Electric is an expert in secondary distribution networks, with an extensive product range for underground and overhead networks and over 100 years' industry experience. Our Energy Services team works with our customers to help them make the most of their network assets across the whole product life cycle, to meet today's and tomorrow's challenges.

End to end solutions

We offer our customers end to end solutions, from design and specification of projects through installation and commissioning, to whole life maintenance and product support.

Maximising the value of assets

From a simple service up to a fully outsourced turnkey solution, our complete life cycle management approach ensures customers can maximise the value of their assets and make the most of their internal resources.

Planning for the future

Whatever the market or commercial challenges we work closely with the customer to find the right solution for the job to help plan for future challenges and opportunities. Our range of services includes all aspects of consulting design and engineering, equipment supply, implementation and installation, operations and maintenance, data management and customer care.

Tel: +44 (0)1844 267 267

Email: energyservices@lucyelectric.com

Web: www.lucyelectric.com

engineering intelligent solutions

Products & Solutions

Lifecycle management value chain	Service/ product	Benefits to customer
Customer engagement	<ul style="list-style-type: none"> Account management (already provided as standard) 	<ul style="list-style-type: none"> Achievement of cost benefits for both our customers and Lucy Electric One point of contact for all products and services into Lucy Electric Improved customer satisfaction
Consulting design and engineering	<ul style="list-style-type: none"> Professional services Automation 	<ul style="list-style-type: none"> Lucy Electric is able to advise on all aspects of an electrical distribution project, including product specification, retrofit options and automation Lucy Electric is able to provide consultancy, technical support, installation and project management on all aspects of distribution network automation and optimisation
Equipment supply	<ul style="list-style-type: none"> Ring main units LV cabinets and cut outs RTUs Package substations 	<ul style="list-style-type: none"> Lucy Electric is able to offer a range of products designed to our customers specification Many items can be held in stock either at our head office in Thame or through a bonded customer store
Implementation and installation	<ul style="list-style-type: none"> Site services <ul style="list-style-type: none"> Transport Placement Installation Commissioning Testing Project management 	<ul style="list-style-type: none"> As Lucy Electric is both a manufacturer and supplier of equipment, we are best placed to offer our customers a full end-to-end solution Lucy Electric is able to ensure projects are delivered on time and on budget
Finance	<ul style="list-style-type: none"> 3rd Party finance options 	<ul style="list-style-type: none"> Lucy Electric can provide 3rd party finance and leasing arrangements if required
Operations & maintenance	<ul style="list-style-type: none"> Maintenance (preventative & corrective) Actuator retrofit solution Spares Technical support 	<ul style="list-style-type: none"> Lucy Electric is able to undertake preventative and corrective maintenance on all makes of MV equipment We are able to provide and install actuators for all Lucy Electric equipment as well as Alstom, Reyrolle and Schneider amongst others Lucy Electric can offer remote technical support to our customers to complement your own on-site engineering team
Data management (measurement, bench marking & reporting)	<ul style="list-style-type: none"> LV monitoring/ diagnostics 	<ul style="list-style-type: none"> Lucy Electric is able to provide a LV substation monitoring solution that provides continuous remote monitoring of substations on all feeders
Customer care	<ul style="list-style-type: none"> Training 24/7/365 Emergency cover 	<ul style="list-style-type: none"> Lucy Electric offers a range of training courses on all aspects of our equipment. We would be pleased to discuss any requirements you may have Initially, for our UK customers we are able to offer emergency cover/ response providing real-time access to our experienced support engineers